



DEBORAH WILEY-CROSSEN, CPA
Reimbursement Consultant

810.750.6822 Ext. 180
810.750.6733 Fax
dwiley-crossen@TheRybarGroup.com

Deborah has over thirty-four (34) years of financial management, reimbursement and compliance, revenue cycle and operations expertise. She has held executive level positions of Vice President, Chief Financial Officer for a post-acute care division of a national Catholic integrated health system; Director of Reimbursement and Director of Special Projects for an Academic Medical Center, and has worked for Big Four accounting firms.

Deborah offers our clients an expertise grounded in strong technical knowledge and innovative problem solving capabilities.

Deborah's past experience covers a broad range of accomplishments. Highlights of these include:

- Member of a senior management team responsible for the implementation of a competitive plan that enhanced patient care, streamlined services, consolidated facilities, relocated two hospitals and resulted in significant reduction of system costs.
- Captured and analyzed cost data for a nationally recognized academic medical center, identifying opportunities to manage costs. Integral team member in developing operational benchmarks and targets.
- Responsible for developing and managing a corporate reimbursement and revenue enhancement department to provide direction to seven hospital subsidiaries and a nursing home.
- Assisted hospitals in preparing and submitting information required for State DSH audits.
- Provided reimbursement and revenue cycle consulting to urban and rural hospitals as well as home health agencies and an infusion therapy company.
- Provided litigation support to national law firms as part of a multi-million dollar Qui Tam defense for a multi-state home health organization and hospital based skilled nursing unit, resulting in considerable savings to both organizations.
- Performed reimbursement analysis and determined the financial impact of all claims audits performed for home health agencies, rural health clinics, multi-specialty group practices, inpatient psychiatric hospitals and physician home visiting companies.
- Performed revenue cycle audits for various physician practice offices to identify lost charges, inaccurate claims payments and revenue cycle improvement opportunities.

Deborah currently is an adjunct professor in the Master of Health Services Administration program at the University of Detroit Mercy where she teaches various health care accounting, finance and economics classes.

In addition to her activities, Deborah is an active member of the Eastern Michigan Chapter of Healthcare Financial Management Association (HFMA). She has held the past positions of Chapter President; Treasurer; Secretary and served on several committees. She is also a member of the Michigan Association of Certified Public Accountants.

Deborah received her Master's degree in Health Care Administration and a Bachelors of Business Administration in Accounting from the University of Toledo.
